

	<b>MITSUDELL SOLUTIONS SDN BHD</b>	DOC. NO.	MD-LQM
	<b>LABORATORY QUALITY MANUAL</b>	REV. NO.	00
	<b>APPENDIX 6. QUALITY OBJECTIVES</b>	EFF. DATE	01/03/19
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## **QUALITY OBJECTIVE**

- Zero error in calibration certificate printing.
- Zero error in calibration process.
- Less than 5 cases of customer complaints each year

*Approved by*



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**(Marketing Director)**  
**Date: 01<sup>st</sup> March 2019**